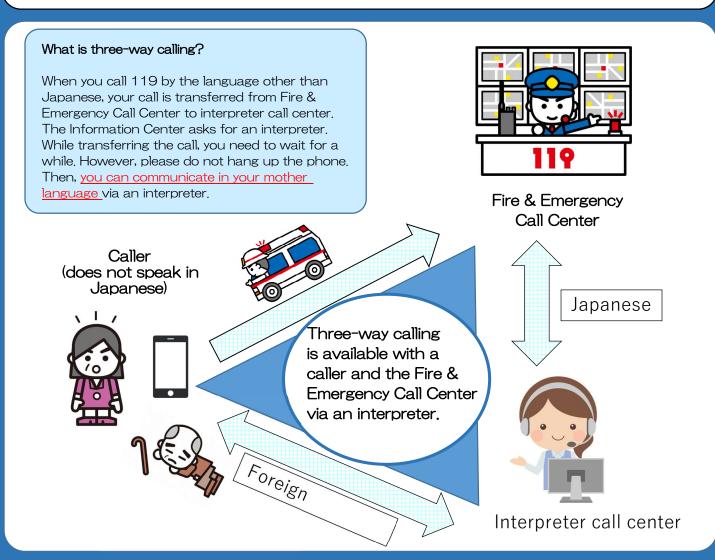
"119" is the number used in case of fire or emergency in Japan

At Yokote City Fire Department, interpretation service using three-way calling is available for foreigners who have difficulty communicating in Japanese when they call 119. To respond promptly, it is available for 24 hours/365 days in 31 languages : English, Chinese, Korean, Vietnamese, Portuguese, Spanish, Russian, Thai, Nepali, Myanmar, Hindi, French, Mongolian, Tagalog, Indonesian, Persian, Cantonese, Arabic, Urdu, Khmer, Taiwanese, Dari, Pashto, Bengali, Laotian, Italian, German, Sinhala, Turkish, Tamil and Ukrainian.

*Emergency service for fire truck and ambulance including call charge is free in Japan.



Points when you call "119"

Please answer the questions after you call "119". Q "Is it fire or emergency?"

- First, please answer whether it is fire or emergency.
- (%The same number is used for both fire and emergency in Japan.)

Q "Please tell us the address."

- Tell us the address an ambulance or a fire truck needs to go.
- In case you don't know the address, tell us something near you, stores, or the name of intersection.

Q "Please tell us the situation."

- In case of emergency, tell us what happened to whom, if he or she is conscious, and breathing.
- In case of fire, tell us what is on fire. Building, car or other?

★Contact★

Yokote City Fire Department Fire & Emergency Call Center

1-1-1, Jori, Yokote, Akita, 013-0060 JAPAN

Tel 0182-32-1112 Fax 0182-32-1146

